



## Dear Scramble Families,

We hope that this message finds you well. As we have been since the beginning of the COVID pandemic, Scramble is dedicated to the highest standards of cleanliness and safety. The safety and well-being of our guests and staff is our priority and until normal operations resume, Scramble will continue to take preventive measures to keep all our guests safe so that families can continue to enjoy great play. **We need your assistance in order to be able to maintain these standards.** Guests are required to follow state and CDC guidelines (in addition to Scramble's COVID health and safety rules) during their entire visit with us.

Key measures that help us maintain a safe and clean environment include the:

- proper wearing of face coverings (over both nose and mouth)
- prohibition against adults entering the large play frame in keeping with social distancing guidelines

All guests agree to these conditions as part of the reservation process and we reiterate these restrictions when we welcome our guests to Scramble as part of our arrival process. **For the protection of our guests and team members, please understand that guests who do not comply with these guidelines and requirements will be asked to leave Scramble.** The Scramble team is dedicated to providing all our guests a clean, safe environment for great play, so if at any point during your visit you see something that makes you uncomfortable, we encourage you to bring it to the attention of a Scramble team member.

We appreciate your understanding and cooperation as we work to keep everyone safe so they can enjoy great play during these unusual times.

Best wishes,  
Laurence and the Scramble Team

