

How We Are Keeping You Safe



November 16th, 2020

Dear Scramble Family,

We hope this note finds you and your families well. The Governor recently announced further restrictions designed to mitigate the spread of COVID-19 that businesses are required to follow.

Scramble follows these restrictions and continues to use the best possible cleaning, disinfecting, and preventative measures designed to keep our guests and staff as safe as possible. Our safety relies on all of us doing our part and we look to our guests to assist us in complying with these further steps.

All guests over the age of 5 and over are required to wear face masks when entering Scramble and moving around inside.

Children age 10 and under may, at the discretion of their parents, remove their masks when they are playing (exercising).

We are operating at 30% capacity in accordance with the Governor's order. This may mean that we are unable to accept walk-in reservations at busy times. We recommend using our reservation system to book play in advance.

Best,

Laurence and the Scramble Team

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We understand that this is a stressful time for many families, so we have included our preventative steps on ensuring a safe environment for all guests and team members below.

Health Declaration: Upon reserving with us, you will be given the following health declaration prompt during the reservation process .By checking the box, you assert in good faith that no one in your group has: symptoms of the coronavirus (constant dry cough, sneezing, temperature, or other CDC notified conditions); or been in contact with anyone with coronavirus symptoms; or travelled abroad in the past 14 days; and you will inform us immediately if any of these answers change between now and the start of your reservation.

Temperature Checks & Face Masks: All guests will be required to undergo a temperature check before entering our facility, we appreciate your cooperation. All guests over the age of 5 and over are required to wear face masks when entering Scramble and moving around inside. **Children age 10 and under may, at the discretion of their parents, remove their masks when they are playing (exercising).**

Reserved Play: Scramble has plenty of space at tables and the play areas for all families to play at a social distance. We only allow children inside the main, large play area as adults would not be able to socially distance from others. In the other play areas, which are aimed at infants/toddlers, parents can supervise their little ones by being with them and have the responsibility to socially distance from other families.

Cleaning/Maintenance: We are as clean as ever and disinfect with an electrostatic sprayer using CDC approved chemicals in a procedure that kills Covid (and other viruses) and continues to do so for 96 hours after application. We spray every day. We also disinfect tables between reservations, as well as clean them, using the same chemicals.

Team Members: Daily temperature checks and handwashing will be required for all our of staff. Additionally, each team member will be required to wear face covering throughout the day.



The health and safety of our guests and staff is our highest priority. Scramble is participating in the Alexandria Promise program run by the City of Alexandria in collaboration with the Health Department. This program is a voluntary certification program administered by the Alexandria Health Department to prepare for reopening. The Alexandria Promise shield indicates that Scramble has committed to higher safety standards for guests and employees above and beyond the minimum standards required by law. We are cleaning all high-touch surfaces frequently and have arranged our camp rooms to support social distancing. In accordance with Virginia guidance, all adults and children over 10 are required to wear face coverings.